

BUKTI KORESPONDENSI

ARTIKEL JURNAL INTERNASIONAL BEREPUTASI

Judul artikel : The relationship between personality, customer participation, customer value, and customer satisfaction in tourism service
Jurnal : European Journal of Tourism Research, 2019, Vol. 23, pp. 156-171
Penulis : Wu, C.H-J and Mursid, Ali

No	Perihal	Tanggal
1.	Bukti korespondensi submit artikel	1 Februari 2019
2.	Bukti korespodensi submit revisi pertama	8 April 2019
3.	Bukti korespondensi submit revisi kedua	8 Juni 2019
4.	Bukti korespondensi submit review ketiga	14 Juni 2019
5.	Bukti korespondensi artikel accepted.	17 Juni 2019
7.	Bukti korespondensi final proofcheck sebelum publish	20 Oktober 2019

1. Bukti Konfirmasi Submit Artikel (1 Februari 2019)

Article for publication

Inbox



Ali Mursid <ali.mursyid14@gmail.com>

Fri, Feb 1, 2019,
11:49 AM

to stanislav.ivanov

February 2, 2019

Dear Editors

European Journal of Tourism Research

I am pleased to submit an original article entitled the relationship between personality, customer participation, customer value, and customer satisfaction in tourism service for publication in European Journal of Tourism Research. This manuscript has never been published and is not under consideration for publication elsewhere.

Thank very much for your consideration

Sincerely Yours,

Ali Mursid, PhD Candidate in Business Administration
National Dong Hwa University
Attachments area



Stanislav Ivanov
v

Fri, Feb 1, 2019,
11:17 PM

Thank you for the submission, Ali, I shall check it and advise Stan
CH



Stanislav Ivanov
v

Fri, Feb 15, 2019,
12:06 AM

Dear Ali, Thank you for the submission. I checked the paper and see that it has potential. Please find enclosed comments. Please kind



Ali Mursid

Fri, Feb 15,
2019, 11:01 AM

2. Bukti Korespondensi Submit Revisi Pertama (8 April 2019)

REVIEW OUTCOME | EJTR-1332

Inbox



gdelchiappa@uniss.it

Apr 8, 2019,
3:34 PM

to me

Dear Prof. Ali Mursid,
I have just received the reviews of your paper. Please find them enclosed.
As you see the reviewers require some changes in the manuscript. Please kindly
revise the paper accordingly and resubmit it.

When resubmitting the paper, please do not forget to submit also a detailed report regarding the changes you made in the manuscript according to reviewers' comments and be so kind to use red character when changing the text of the manuscript (this will facilitate the reviewers).

I would like to strongly recommend you to further check that the paper is edited and formatted accordingly to the editing rules of the journal

(<http://ejtr.vumk.eu/index.php/submissionguidelines>). Fixing all the editing rules is strongly mandatory for the acceptance of the paper and its publishability.

Once again, I would like to thank you for having chosen EJTR as being the outlet of your paper.

Looking forward to receiving the **revised version of the paper by May 20 2019**, I wish you a very nice and productive day.

Best regards.

Giacomo Del Chiappa

Associate Editor – European Journal of Tourism Research

Giacomo Del Chiappa, Ph.D

Associate Professor in Marketing – Associate Editor European Journal of Tourism Research

Department of Economics and Business, University of Sassari

CRENoS and RCEA

Via Muroni, 25

07100 Sassari (SS) – Italy

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Tourism Management Perspectives

Journal of Hospitality & Tourism Management

Information & Technology in Tourism

Tourism Analysis

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Dona il 5x1000 all'Università degli Studi di Sassari
codice fiscale: 00196350904

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[Message clipped] [View entire message](#)

2 Attachments

3. Bukti Korespondensi Submit Revisi Kedua (8 Juni 2019)

gdelchiappa@uniss.it

Wed, May 8,
2019, 3:41 PM

to me

Dear Ali,

I will forward the revised version of your paper to the reviewers and I will keep you informed as soon as I will received their feedback.

Once again thank for choosing EJTR for publishing your research.

Best regards

Giacomo Del Chiappa

Giacomo Del Chiappa, Ph.D

Associate Professor in Marketing – Associate Editor European Journal of Tourism Research
Track Chair/referent person for the SIG “Tourism, Culture and Arts Marketing” | Italian Marketing Association

Da: Ali Mursid <ali.mursyid14@gmail.com>

Inviato: martedì 7 maggio 2019 23:28

A: Giacomo Del Chiappa <gdelchiappa@uniss.it>

Oggetto: Re: REVIEW OUTCOME | EJTR-1332

4. Bukti Korespondensi Submit Revisi Ketiga (14 Juni 2019)



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Dona il 5x1000 all'Università degli Studi di Sassari
codice fiscale: 00196350904

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[Message clipped] [View entire message](#)



**Ali
Mursid**

Fri, Jun 14,
2019, 8:58 AM

Dear A Chief Editor of EJTR, I am so sorry for the late reply since I am still having holiday in Indonesia, a access the inte



gdelchiappa@uniss.it

Fri, Jun 14,
2019, 2:11 PM

to me

Dear Ali,
never mind, I understand.
Please send me the final paper at your convenience (the faster the better)
Enjoy your holiday
Best regards
Da: Ali Mursid <ali.mursyid14@gmail.com>
Inviato: venerdì 14 giugno 2019 03:59
A: gdelchiappa@uniss.it
Oggetto: ABOUT THE FINAL ACCEPTANCE OF YOUR PAPER

5. Bukti Konfirmasi Artikel Accepted (17 Juni 2019)

JTR-1332 | FINAL ACCEPTANCE

Inbox



gdelchiappa@uniss.it

Mon, Jun 17,
2019, 3:18 PM

to me, Stanislav

Dear Ali,
I am pleased to inform you that your paper titled "THE RELATIONSHIP BETWEEN PERSONALITY, CUSTOMER PARTICIPATION, CUSTOMER VALUE AND CUSTOMER SATISFACTION IN TOURISM SERVICE", has been finally accepted for its publication in European Journal of Tourism Research.
I have already passed all the files and the related information to the Editor in Chief Prof. Stanislav Ivanov (who read us).
In the next future you will receive the pdf file for proof-checking.
Once again, thank you for choosing EJTR as the outlet where to publish your research.
Looking forward, I wish you a very nice day.
Giacomo Del Chiappa

Giacomo Del Chiappa, Ph.D
Associate Professor in Marketing – Associate Editor European Journal of Tourism Research

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Stanislav Ivanov <stanislav.ivanov@vumk.eu>

Mon, Jun 17,
2019, 3:52 PM

to gdelchiappa, me

Dear Ali,

I confirm the safe receipt of the final accepted version of the paper. It is tentatively slated for EJTR 23 in October 2019. Sometime in September you will receive the pdf file for proof reading. The accepted version should be uploaded next few days on the Forthcoming section of the journal's website.

Thank you for your support for the journal.

Looking forward to new submissions from your side.

With warmest regards

Stan

Stanislav Ivanov, Ph. D., CHIA
Professor

Vice Rector (Research)
[Varna University of Management](#)
13A Oborishte str., 9000 Varna, Bulgaria
tel: +359 52 300 680
Skype: stanislav_h_ivanov

Editor-in-chief
[European Journal of Tourism Research](#)
[Join EJTR on Facebook](#)



Ali Mursid <ali.mursyid14@gmail.com>

Tue, Jun 18,
2019, 12:50 PM

to Stanislav

Dear Editor of EJTR ,

Thank you very much for the confirmation and I look forward to the pdf file for proofreading.

Best regards

Ali

ABOUT THE FINAL ACCEPTANCE OF YOUR PAPER

Inbox



gdelchiappa@uniss.it

Sat, Jun 18,
2019, 2:45 PM

to me

Dear Ali,
once again congratulating for your paper I would like to kindly ask you to consider to move the theoretical framework directly after the hypotheses simply writing something like:

Figure 1 describes the overall conceptual framework that this study intend to empirically investigate” (then you include the figure

Then I would frame the methodology including the two subsections: *Sample and Data Collection, Measurement*

This means that you should amend the methodology section from the following text and figure 1 (include at the end of the previous section): This study verifies the Big Five personality traits (extraversion, openness, agreeableness, conscientiousness and neuroticism) as the determinant factors of customer participation in tour service. Moreover, this framework investigates the direct influence of customer participation and customer satisfaction. Finally, it examines the impact of customer participation on functional value and emotional value and then investigates the effects of these two values on customer satisfaction. Figure 1 depicts the research framework.

Looking forward to receive your final version of the file I wish you a very nice day.
Giacomo

Giacomo Del Chiappa, Ph.D
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**6. Bukti Konfirmasi Final Proofcheck Sebelum Published
(20 Oktober 2019)**

Proofs of your paper in EJTR 23

Inbox



Maya Ivanova <maya.ivanova@vumk.eu>

Sun, Oct 20, 2019,
11:43 PM

to me

Dear authors,
Kindly find enclosed the proofs of your paper to be published in EJTR 23. Please read it carefully and send back your amendments and corrections, if any, by **Friday, 25th of October 2019**.

Kindly note that only technical mistakes (omitted words, tables, etc.) can be corrected at this stage.

Thank you in advance for your timely reply.

With kind regards,
Maya Ivanova
Editorial Assistant

--

Maya Ivanova, PhD

Programme Director of Tourism and Hospitality

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w: www.vum.bg

Attachments area



Ali Mursid <ali.mursyid14@gmail.com>

Wed, Oct 23, 2019,
12:23 PM

to Maya

Dear Editorial Assitant,

After checking the manuscript from the title to the references, I believe that there are no corrections from my side. Thank you very much for having the opportunity to publish in EJTR.

Best Regards

Ali

Attachments area

